



CustomerService  
1-800-542-3590

### Money Order Claim Card

Purchaser's Request for Refund and/or Photo Copy

This request is to be completed by purchaser only.

**COMPLETION AND SUBMISSION OF THIS FORM  
DOES NOT GUARANTEE A REFUND WILL BE ISSUED**

Please mail request to:  
MoneyGram Payment Systems, Inc.  
PO Box 610  
Minneapolis, MN 55480-0610

#### Instructions:

1. Complete Money Order Claim Card. **Your signature must be present at the bottom of the form.** Retain the top half for your records.
2. Mail the following to MoneyGram International at the address listed in the upper right corner.
  - a. The bottom half of completed Money Order Claim Card.
  - b. A copy of your detachable money order receipt (retain the original receipt/stub for your records).
  - c. \$18 for processing fees (Check or money order payable to MoneyGram International. Please do not send cash).

- \$18 processing fee must be included for each request. If not included, will be deducted from refund amount. (A photocopy will not be sent without the \$18 fee.)
- Processing fees are non-refundable and are subject to change.
- There is no guarantee that a refund will be issued. However, a refund may be issued if the money order has not been cashed, the Money Order Claim Card is properly completed and signed by Purchaser, the receipt is attached and the processing fee submitted.
- A photocopy of the money order will be provided if the money order was cashed and a copy of same is provided to MoneyGram. If you notice alterations to the money order, immediately contact customer service.
- Claims are processed within 15 days of receipt. Please allow an additional 5 days for mailing.
- **Incomplete or illegible Money Order Claim Cards will delay processing.**

#### Please Note:

- Purchaser must complete one Money Order Claim Card for each request.

Money Order Serial Number: \_\_\_\_\_

Today's Date: \_\_\_\_\_

KEEP TOP PORTION FOR YOUR RECORDS. MAIL BOTTOM PORTION TO MONEYGRAM INTERNATIONAL AT ADDRESS LISTED ABOVE.

<p><b>Attach copy of money order receipt/stub here.</b></p> <p>Failure to include a copy of the receipt may delay processing.</p> <p><b>** This is not a guaranteed stop payment. **</b></p>	<p><b>Money Order Serial Number/Letters</b></p> <p>_____</p>	<p><b>Dollar Amount</b></p> <p>\$ _____</p>	<p><b>Purchase Date</b></p> <p>____ / ____ / ____</p>
	<p><b>Money Order was:</b></p> <p><input type="checkbox"/> Blank</p> <p><input type="checkbox"/> Made payable to: _____</p>		<p>After standard processing time, would you like your request sent overnight for an additional \$22 fee?</p> <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p>
	<p><b>Name and address of location where money order was purchased:</b></p> <p>Business Name: _____</p> <p>Address: _____</p> <p>City: _____ State: _____ Zip: _____</p>		

<p><b>Please print clearly name and address of purchaser:</b></p> <p>Name: _____</p> <p>Address: _____ Suite/Apt: _____</p> <p>City: _____ State: _____ Zip: _____</p> <p>Home phone: _____ Mobile phone: _____</p>	<p>I understand and agree to the following: (1) Only MoneyGram can make the decision whether to pay a money order or not pay it, (2) I am still liable for the original money order and will repay MoneyGram, its clearing banks and trustees and all costs incurred if this money order must be paid for any reason and (3) if I find the original money order, I will return it to MoneyGram and use only the replacement money order provided.</p> <p><b>REFUND CANNOT BE PROCESSED UNLESS SIGNED BY THE PURCHASER.</b></p> <p>Sign: <input checked="" type="checkbox"/> _____</p> <p>Print Name: _____ Date: ____ / ____ / ____</p>
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